



POSITION AVAILABLE
Crisis Peer Support Specialist I
(Starting Salary: \$14.26 - \$17.25/hour DOE)

POSITION TITLE: Crisis Peer Support Specialist I

FLSA STATUS: Non-Exempt

REPORTS TO: Crisis Intervention Services (CIS) Supervisor

JOB PURPOSE: Provides support to individuals in crisis to promote development of coping skills, self-advocacy, and utilization of natural supports utilizing lived experience. These activities are provided individually or in group settings, both in the community as well as at Peninsula Behavioral Health.

ESSENTIAL DUTIES AND RESPONSIBILITIES:

- Provide support to individuals experiencing a mental health crisis, in person as well as via telephone.
- Serves as a role model and assists in developing effective coping techniques and self-help strategies based on persona lived experience.
- Participates in operation of Clallam County Respite Center (CCRC), providing support to individuals in crisis or in need of stabilization services.
- Assists with implementation of specific treatment plan goals under the supervision of a Mental Health Professional.
- Provides additional outreach and support for clients for a brief period following a crisis episode.
- Provides coaching in a variety of areas designed to help the client attain and maintain the highest level of independence, including self-advocacy, problem solving, and engagement in services.
- Develops and utilizes community and natural supports.
- Teaches skills such as problem solving, goal setting, social skills, symptom management, and access to community resources to promote empowerment and responsibility.
- Documents client progress relative to individualized goals.

- Maintains familiarity with and handles client information in accordance with Federal Regulations (42 CFR, Part 2), the Revised Code of Washington (RCW 71.05.390 and RCW 71.24), and other applicable laws pertaining to confidentiality of client and staff information.
- Maintains physical security of confidential materials and assigned Agency property.

SECONDARY DUTIES AND RESPONSIBILITIES:

- Performs relevant clinical and administrative tasks according to agency policies.
- Demonstrates proficiency in utilization of the Agency's electronic medical record system.
- Participates in team meetings and program development.
- Provides information and education to community members.
- Maintains high standards of professional conduct in interaction with clients, staff, and other community members.
- Maintains professional competency through a program of professional development and in-service training.
- Demonstrates flexibility in adapting to changing work demands.
- Performs other duties as assigned or requested.

PERFORMANCE EXPECTATIONS:

- Maintain accurate, timely chart information in compliance with Salish BHO, State, funding source, and agency quality assurance guidelines.
- Meet agency expectations for documentation of services.
- Meet all contract obligations.
- Coordinate and prioritize work assignments so that tasks are completed on time and in a quality manner.

REQUIRED EDUCATION, LICENSE(S), CERTIFICATION, AND EXPERIENCE:

Education: High School Diploma or GED

Experience: Must be a person who has direct experience receiving services for a mental illness, including a previous crisis episode.
0-5 years of experience as a Peer Support Specialist.

Licensure: Agency Affiliated Counselor Registration (PBH will assist in obtaining this credential)
Peer Support Certification obtained within 12 months of hire.

PREFERRED ADDITIONAL CREDENTIALS/EXPERIENCE:

Experience: Desirable that the applicant has a valid Washington State driver's license and meets the requirements to drive Agency vehicles, as necessary.

KNOWLEDGE, SKILLS, AND ABILITIES:

Essential:

- Able to identify client capabilities regarding education, work, and leisure activities.
- Able to identify individual coping strategies and supports.

- Able to elicit client choices.
- Able to use sound judgments in intervention, support services, and problem solving.
- Able to manage crisis effectively to ensure safety.
- Able and willing to work independently and as a team member.

Secondary:

- Able to help clients transition from clinical services to natural supports.
- Able to demonstrate understanding of the role of work in recovery.
- Able to advocate effectively with community partners.
- Basic knowledge of psychotropic medications and their possible side effects.
- Able to assist clients with development of recovery values and principles.

NATURE AND SCOPE:

Physical Demands:

- Moderate physical effort (lift/carry up to 25 lbs.).
- Occasional sitting/standing/walking.
- Occasionally lifts supplies and equipment.
- Maintains Universal Precautions and uses barriers (gloves, masks, aprons, goggles) appropriately in all potential exposures to body fluids.
- Although the typical workday is during normal business hours, some evening and weekend hours may be required.

Cognitive Skills:

- Able to elicit the client's history of satisfaction and dissatisfaction with services, including medications.
- Able to assist clients with improving family communication and involvement in treatment when possible and appropriate.
- Ability to assess the client's understanding of his or her illness, medications, and other treatment.
- Good verbal and written communication skills.

Working Environment:

- May be exposed to infections and contagious diseases.
- Occasionally exposed to patients exhibiting assaultive behaviors.
- Works in both office and community based settings including client homes.

Working Demands:

- Frequent pressure due to schedule demands.
- Contact with patients under a wide variety of circumstances.
- Subject to varying and unpredictable situations.
- Handles emergency or crisis situations.
- Subject to irregular work hours.

Principal Challenges:

- Adopts an approach guided by service recipient'

Closing Date

- Open until filled

To apply, forward resume and cover letter to:

Amanda Hill, Human Resources Specialist
Peninsula Behavioral Health

118 E. 8th Street

Port Angeles, WA 98362

Or,

employment@peninsulabehavioral.org

or apply at www.peninsulabehavioral.org

(Equal Opportunity Employer)

NOTICE

The above job announcement is meant to describe the general nature and level of work being performed. It is not intended to be construed as an exhaustive list of all responsibilities, duties, and skills required for the position. Employees will be required to follow any other job-related instructions and to perform other job-related duties requested by their supervisor in compliance with Federal and State Laws.

Requirements are representative of minimum levels of knowledge, skills, and/or abilities. To perform this job successfully, the employee must possess the abilities or aptitudes to perform each duty proficiently. Job requirements may be subject to possible modification to reasonably accommodate individuals with disabilities.